

MONTGOMERY SWIM ACADEMY

PRIVATE LESSON FEES & POLICIES

Montgomery Swim Academy offers **weekly** private and semi-private **lesson packages consisting of 8 x 30 - minute lessons.**

Your swimmer will be booked for an agreed upon day and time, with a specific instructor. This is your standing appointment, until you opt to not renew for additional lessons.

PRIVATE (1:1 instruction):

8 lesson package = \$325 (\$40.63/lesson)

SEMI-PRIVATE (2:1 instruction): You must arrange the semi-private participants. They must be similar in age and skill level.

8 lesson package = \$259/STUDENT (\$32.38/lesson/student)

Permanent changes to your agreed upon schedule may **ONLY BE DONE** via email, with Montgomery Swim Academy.

- **Parents MUST sign child in for each lesson at the entrance desk.** You will be notified when you have 2 lessons remaining in your package.
- Arrive promptly for lessons. The lesson will not continue past your scheduled end time.
- Cancellations **MUST be made 6 hours in advance** of the scheduled lesson.

NOTE: ONLY two cancellations are permitted within each 8 - lesson packet. If you cancel more than twice within the lesson packet, you will be billed for the missed lesson, unless a medical note is provided. Frequent/consistent cancellations may result in loss of appointment day and time.

- Failure to arrive for your scheduled lesson, and failing to cancel within the cancellation window, will result in being billed for the lesson.
- In the case of semi-private lessons: one swimmer arrives for the lesson, the other not, the lesson will proceed and the lesson will be counted as attended for the non-participating swimmer.
- If you want feedback at the end of every lesson, your child's swim time will be cut short to allow for the time to speak with you afterwards. Again, lesson ends promptly.

Practice / Lesson Etiquette

- Swimmers are **expected to arrive 5 minutes prior** to their lesson time. Swimmers must be prepared to swim at the start of lesson/practice. This means the swimmer has his/her cap, goggles, and towel and is ready to start on time.
- We start each lesson/practice promptly. Swimmers arriving late are a distraction to the rest of the swimmers. Your help regarding this matter is sincerely appreciated.

HOUSEKEEPING NOTES

- **No parent/guardian/sibling etc are to be on deck unless asked to do so by a member of staff, except in the case of an emergency.**
- **Do not stand in the area between the pool entry and stairs to the seating area.**
- **We CAN NOT (and will not) discuss your swimmer on deck.** Please do not approach an instructor on deck, unless it is an emergency. If you have questions regarding your swimmer, you may email me directly and we will discuss via email. (Exception for Private lessons as noted in the Specific Private Lesson Policies).
- ALL belongings must be in the stadium seating.
- Swimmers must be **picked up promptly** after lesson/practice by a parent or guardian.
- Locker rooms - this is a school and locker rooms are used, on occasion, by visiting HS teams. There are NO FAMILY changing rooms - please adhere to locker room signage for appropriate use.
- DO NOT leave your car unattended in the fire lane to 'dash' in for a drop off or a pick up. The Fire Marshall will ticket and tow!